

Graduate Student Council Meeting
November 7, 2018 7:00-8:30 p.m.
HUB 302N
UC Riverside

Meeting Minutes

01. Roll Call (7:00pm)

02. Announcements

- Apology for late reminder
- Write meeting dates in calendar
- Rep for department at table
 - Yellow engineering
 - Green CHASS
 - Blue CNAS
 - Pink AGSM, profession
- Reps
 - Irma
 - SPP apps due

03. Minutes from last meeting

- Vote M/S/A

04. Approve General Council Agenda

- Vote M/S/A

05. Appointed Officer Openings

- Liaison into
- AAOs still open
 - BCOE
 - SPP

06. Guest: New Identity Management Portal (Rebecca Hutchins, ITS)

- Starting Dec 4
- For faculty staff and students
- Enter and authenticate into any UC system will require update to security questions
- Self service
 - Change passwords
 - Security Qs
 - Multifactor authorization
- Cyber security
 - Phishing - sent daily
 - Stats at UCR
 - 34 daily click

UCR creds available online - on dark web
Multifactor authentication as step to prevention
Early adoption - sheet to enroll tonight
Four options
Smart phone - Duo app
Phone text
Hard token
Non ucr email

Mfaportal.ucr.edu

Q: Is this UC wide or UCR

A: UC wide but you will have access only to UCR systems

Q: Pre-existing 2 factor authentication?

A: You have to use duo app

Q: Compromised accounts? Are those databases accessible to security company?

A: No we don't access dark web. There are sites to check.

Q: one time or unique every time?

A: Every time you log in

Clarification: good in browser window for 10 hours.

Q: Functionality through google chrome connectivity?

A: We have not experienced any. Used at central IT for several years. UCLA has already deployed. Berkeley has already deployed.

Q for presenter: Is anyone enrolled?

A: Not yet

Q: Kindle fire support?

A: Don't know

Q: Camera permission?

A: for code scanning

07. Guest: Parking Presentation/Discussion

Parking representative not in attendance.

08. Guest: Graduate Mental Health (Dr. Elizabeth Mondragon, Interim Executive Director)

New phone triage

Intakes - stay within standards of care (2 weeks)

- Currently 10 days

Short term limited treatments

Licensed clinicians

Interns

TA interactions with students - concerned about seeing students

25% of students are grad students

New resource to avoid waiting room with students

Telepsychology - apps, web appointments

GSHIP - copay - \$15

Self referred

Psychiatry also an option

Q: how does that work with prescriptions?

A: they can send scripts to pharmacy just like any other provider
9 days from when you are making the appointment, after you have been referred

Q: CAPS to community counselor transition? Outdated list of counselors provided.

A: We have tried to keep up with changes in the community. Looking into self updating database. 2 admin staff. I would like more case management for follow-up. Live health on-line opens up alot of opportunities.

Q: is this live health online in lieu of staff expansion?

A: No we are still trying to expand in person staff but we are aiming for convenience - time to appointment and hours available. Flexibility to accommodate schedules.

Q: Distinguish types of appointments?

A: First type of appointment - phone triage - 5 days - talking with clinician to figure out what to do next. No more than ten days from triage to appointment. The 5 minutes - counselor on duty - walk-in. If there are a few people waiting could be awhile - not 45 minute regular session. Sometime longer depending on nature of walk-in.

Q: Recent thing for therapist to due to interactions over phone?

A: No, still restrictions must have license in state of practice. The phone triage counselor in our office. Tele appointments may be someone in another state licensed in California.

Q: You will never see the person face to face?

A: No you will not see face to face

SR: Triage 5 days. Intake 10 days after that. What is the time to therapy?

A: Intake first therapy appointment. Phone triage started last fall because we are getting so many students going in. People feeling distressed waiting 2+ weeks did not feel right. We want to talk as soon as possible. If you can't wait we are bringing you in right away. We are getting positive feedback from phone triage - some people just want a referral.

Q: The interns still working on dissertation - is any part of the interns involvement in center being used toward dissertation?

A: National match from other schools. Clinical work not part of internship.

Q: Multilingual counselor?

A: Spanish - multiple. 1 - Cantonese, Farsi, Italian, German, some people do not advertise - a little conversational. We would like to have someone speaking mandarin.

Q: Group therapy - is referral needed?

A: Yes, they are internal referrals. Group screening is one thing. We are trying abbreviated intakes. We have grad group, women, men, grief. We would love to hear specific interests.

Clarification from presenter: Therapy group versus support group. Talking circles - less of a formal therapy outside of CAPS with a therapist. Undocumented, LGBTQ, CARE. We have thought about something for grad students. Where would we do that?

Audience: The WELL.

Presenter: Coffee socials?

Audience: Not convenient

Q: Substance abuse? 0 resources? Suicide awareness?

Audience: There are student recover meetings. Lack of awareness.

A: Substance abuse clinician. We do not have resources for detox but can help them get connected for treatment. This campus is not enough. LOFT - short lived. WELL mental health educator partnership. TA training - help brainstorm situation responses. Student affairs case managers in costo hall - No walk-in service - Social work, connect to each other, refer to each other.

Q: How do you notify students of services?

A: We have no consistent method of notification of services. We are working on part of the healthy campus initiative campaign to destigmatize mental health. Adding information to faculty staff guidebook.

SR: Out of time. Get a group of students together to work on grad mental health initiatives.

Presenter: Contact me. I will respond to you.

09. Financial Report (Michael Bentel, GSA Finance Officer)

Finance reports posted

Any feedback reach out

10. Guest: GradSuccess (Hillary Jenks, Director of Grad Success)

Event announcements

ANSYS

Grad student game nights

Professional dev day

Science to Policy

University Teaching Certificate

Speed Mentoring Program

Fellowship - financial need base - any field - tuition and 18k stipend

Thurs 2 - 4 office hours

Peer support office hours - vary throughout the week, check the website

I have room for grad student support group

11. Grad Bash at the HUB!

November 15, 5:30-8:00pm

Free food, cheap drinks, and music by KUCR

Don't drink and drive

\$10 food cards - can be used at HUB dining facilities till 7:30

First 500 people to show up

12. Grad Happy Hour at the Getaway

Still happening - no more appetizers

Need to say grad student for happy hour pricing

We will randomly show up to do appetizers throughout quarter

13. President's Highlights: UCPATH

a. Survey, self reporting

Failures not as extensive as we anticipated

Meetings with leadership - seemed to understand when presented with new

information

b. Issues and time spent on UCPATH

c. Sonya

Point person for UCR to UCPath, has been working to solve these problems.

d. Changes:

i. No waiting until next month, Direct Deposit now 24 hour ACH

pay remedies should be immediate - 2 ways to submit to bank account: set ACH deposit for errors to shorter 24 hr ACH methods (only direct deposit) - Encourage direct deposit: paper checks from Phoenix, Az.

ii. Pay Cards

Same day pay

e. Three Tier Approach with UCOP

1. Get everyone paid. If there is a mistake, correct errors within 24 hours, not 7 to 8 days.

2. Diagnose larger problems. Why are these errors happening?

3. Remediation of the effects of mistakes in pay - late rent payments, emotional stress, lack of food, interference with degree progress, late fees

f. Next meetings with UCPATH

Next week

Taking a group from impacted campuses - seeking student substantially impacted

g. Work with the UAW

Triaging UCPath emails

Q: Gap between error report to department and get paid?

SR: If you still haven't been paid for summer, email UCPATH help and me.

Clarification from questioner: I can wait to be paid.

Response from SR: You shouldn't have to wait. We are trying to delete the narrative that people can wait to be paid. Departments not the best place to go for remediation right now. Best option, UCPATH help.

Q: Way to compensate people for late fees?

SR: Report that so we can take it to people to remedy. We are discussing with UCPATH leadership. Blame game is currently happening. UCLA coming on-line caused people to take issues more seriously and refute UCPATH's claim that it was incompetence at UCR. Fight is going to be who should pay for remediation.

Comment: I followed your suggestions. Got an out of office email. Case opened. Went in changed priority of request. Check went through.

Comment: Took emails about case being opened and forwarded to entities (health, housing, etc) to avoid late fees.

14. President's Highlights: Other

a. Update: New Liaisons

- i. The WELL Liaison
- ii. Sustainability Liaison
- iii. Career Center Liaison

b. Update: Grad Student Housing

- i. Grad Housing Working Group
 - Single grad student who would use grad housing

c. R'Pantry Grad Hours/Pop-up Events

We received pictures that the shelves were empty during grad hours and we are working on it.

d. Office Computers, partially paid for by ITS

ITS upgraded for free because they did not like models we had chosen.

e. Q&A

15. Executive Vice President Highlights

Officer media release form

a. UCGPC Updates

b. Legislative Updates & Initiatives

Agenda/newsletter will send out

Post election reach out to elected officials

Higher education act reauthorization act - Aim higher act

We welcome participation - join lobby corp

Title IX UCOP level

Changes to visa immigration laws

Transgender rights

16. Vice President of Academic Affairs Highlights

a. Rep Committee Assignments (Expectations)

You should have assignments, if you don't contact me.

Grad student resources

coffee pot in GSA office

board game collection - currently only for mini-GSA

17. Events & Allocations Recommendations

Biomed - Eukaryotic Pathogen Program: VOTE 40 Affirm/ 0 Opposed/ 0 Abstentions

18. GSC Schedule, Location, and Time for 2018-2019

Next meeting Dec 5 7pm

19. Adjourn (8:30pm)